

# MULAG

Innovative Technologies and Special Equipment



## Spare parts and

# Service



# Service at MULAG

Bernhard Huber  
*Head of Service*



## Dear Customers

Even the most sophisticated equipment and vehicle design is of no avail without a strong and efficient after-sales service during the whole lifetime of a product. This is where MULAG comes into play, with a reliable and quick customer support and spare part supply for our customers – you can count on us!

## Variety with System

We offer you a professional service strategy for our wide range of products in the field of roadside maintenance: Hotline for fast solutions, efficient spare parts delivery and on-site service or maintenance by trained service technicians.

## Service-information database

Key to our successful work is the fast access to product and customer related documentation using our service database system. Our service staff is able to deal with even the most difficult problems and provide fast and detailed solutions.


Yours faithfully,  
*Bernhard Huber*

# Spare Parts & Service

- Service hotline and customer care
- Quotations
- Order acceptance and processing

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**MULAG Service Mechanics**  
At your service - competent and reliable





# Technical Service

- Customer care and technical support
- Quotations equipment modifications and special solutions
- Warranty claims




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## *Our services at a glance*



- Technical support
- Check-up for equipment
- On-site service
- Repairs at MULAG's
- Pick-up service
- Service information
- Original MULAG spare parts
- Order spare parts online via MULAG connect
- Express delivery for orders before 2 p.m. GMT
- About 18.000 different spare parts on stock



*Get product information online*

***Order spare parts quickly and easily***

- Order spare parts quickly and easily round the clock
- Get current spare part prices online
- Get spare part lists and wiring diagrams for each and every product
- View and download operating manuals
- View fitting instructions
- High usability

## Easy, reliable and fast – After-sales service at MULAG

Our **MULAG service team** would be pleased to answer all your questions concerning your **MULAG mowing equipment**.

Please get in touch with our trained and experienced specialists who do their best to provide you without delay with solutions in every aspect of service and maintenance.



You can also get in touch with us for every kind of **equipment modifications and special solutions**. We are there to assist you.

*Your MULAG service team*

# MULAG

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